



Dear Valued Customers:

AR Aviation Services truly strives to serve you and the phenomenal Aviation industry we support. We have continued to provide quality repairs and overhauls to the Aviation communities across the world since February of 2008.

Recently, we have been evaluating our business model regarding evaluation fees. Over the years we have had hundreds of customers send in parts for us to repair. We've spent thousands of labor hours researching, evaluating, and disassembling parts that never get approved and do not typically charge an evaluation fee for our services. With the substantial increase cost of business, we can no longer offer the "No Evaluation" fee as a blanket policy.

**Effective May 1<sup>st</sup> 2016** AR Aviation will begin charging evaluation fees on quoted units that are within market value that are not approved with in the reasonable amount of time. However, my team may waive the evaluation fee on a case by case basis if needed but should not be taken advantage of. As a customer courtesy, if the unit sent in has been determined to be BER (Beyond Economical Repair), AR Aviation Services will waive the Eval fee of the customer's unit.

Thank you for using AR Aviation Services over the years. Our reputation for quality, reliability and excellent customer services has proven extremely valuable to all of our customers and we look forward to the continued business you all have grown to appreciate.

Sincerely,

Ronnie Hix

A handwritten signature in blue ink that reads 'Ronnie Hix'.

CEO - AR Aviation Services Inc.